



We, at Knight Support, strive to provide you the BEST possible level of service.

Should you have any :-

queries,



questions,



Complaints



Or



Suggestions

please contact me on rpotgieter@knightsupport.com or 0755 777073.

Rhona

HEREFORD & WORCESTER FIRE SERVICE COMES TO KNIGHT SUPPORT



From the 5th to 26th April Knight Support were delighted to welcome Mark Forsbrook and David Holland to Dar es Salaam from Hereford & Worcester Fire Service.

The Crews were assessed and more training undertaken on basics plus ladder drills, rope drills, high level drills and much more.

This was their first, and definitely not their last, visit to Africa.

Just wanted to say a massive thank you to you all for your wonderful hospitality while we were there. I cannot remember visiting some-

where that has had such a profound effect on myself and has been so enjoyable.

I know I can speak for both of us when I say that it has been a wonderful experience that was quite life changing in many ways.

Dave Holland



It is so important to ensure that our crews get the best training possible

and maintain their skill levels not only to provide YOU our esteemed client the BEST service possible but to also ensure the crews safety



and well being at all times.

That is why Knight Support will continue our excellent relationships with these UK crews to ensure the BEST POSSIBLE SERVICE LEVEL

SECURITY ALERTS

Further to our warnings last month of the rains bringing an increase in THEFT we regret to advise you that already we have a rise on thefts in Dar. Sadly 4 Knight Support guards have been viciously attacked in their brave efforts to ward off these thieves.

Knight Support cannot stress enough the importance of the installation of Automatic Intruder & Fire Alarms. PLEASE IF YOU DO NOT HAVE ONE CONTACT ME TODAY FOR A QUOTATION.

rpotgieter@knightsupport.com

Stay safe.

Rhona



**Knight Support...
so much more than
just security**

- Security Guards
- Radio Alarm Response
- First Responder
- Fire & Rescue
- Ambulance Services
- Vehicle Recovery
- Medical Evacuations
- First Air Responder
- First Aid Training
- First Aid Kits
- Fire Awareness
- Road Accident response
- BA Response
- Chemical Response
- Major Incident response
- Intruder Alarms
- Smoke Alarms
- CCTV
- Access Control
- Generator & Fuel Monitoring
- Vehicle Tracking
- GPRS Pepper Spray
- Investigations
- Data Protection
- VIP Close Protection
- H&S Recommendations
- Asset Control & tracking

**AND NOW
INTRODUCING**

VIDEOFIED

— guarantees you peace of mind and security for your home, business and other locations.

Ambulance Update...



Newly qualified Advanced Emergency Technicians with UK Ambulance Instructors Alan Arm and Samantha McLaren.

In front the very proud Senior Paramedic Coordinator Robert Okala who was instrumental in the training held at Knight Support in March and April.

We look forward to welcoming back Alan and Sam in October this year.

Karibu Tena

We wish Rhona lots of luck as she travels to the UK to work with London Ambulance Service for three weeks in May.

She will be spending time with their Control Room staff, out on the day and night shift on the ambulance with Samantha McLaren. She will also be back in the classroom in training with Instructor Alan Arm. She will have one day with the Helicopter Response Team.

All these skills will be well used when she returns to Knight Support and First Air Responder in June.

VIDEOFIED

THE ONLY SYSTEM THAT PROTECTS AND DETERS BEFORE THE BREAK IN OCCURS!

No wires or cabling needed—battery operated (battery lifetime is 4 years) Videofied is a security system that provides video verification. Outdoor cameras deter intrusion from your yard, terrace, windows and garden. Indoor Cameras protect your home (all your goods) or business.

System Alerts:-

- Knight Support Control—by sending video of the intrusion in REAL time.
- The Police who are notified as soon as the video is verified by KS Control.
- The Owners—sent the video via email or to their GSM phone.
- Neighbours—by outdoor sirens and flashing lights.

WIRELESS TECHNOLOGY!

Contact for more information bkyriakos@knightsupport.com

More Fire Advice



Further to last months information on Extinguishers— please read the following on Water and Foam Extinguishers. More advise from the Fire Chief.

Water Fire extinguishers



Instinctively, before the manufacturing of today's fire extinguishers, man has used water as a form of protection against fire. Until now, the use of Air Pressurized Water (APW) Fire Extinguishers is still recommended **for type "A" fires.**

Water fire extinguishers once activated provide a continuous stream of water under pressure from the cylinder. This leaves the flammable material soaking in water and reduces the fire to smoke. Water Fire Extinguishers are basically needed at home and in areas that contain ordinary combustibile material (paper, wood, cardboard, and most plastics). **The use of a pressurized water fire extinguisher is not recommended for use on electrical equipment.** Water conducts electricity and the use of this type of fire extinguisher may cause a shock to the user if used on electrical equipment while plugged in. A word of caution also is given for the use of water fire extinguishers on type 'B' and 'C' fires, it is better to leave a structure in flames than to attempt using it. **Water fire extinguishers can only worsen a fire involving electrical devices and oil or grease.**



Foam Fire Extinguishers



The dual rating for types 'A' & 'B' fires mark the Foam Extinguisher's ability to contain and put out fires from **combustible materials and flammable liquids.** The Foam Extinguisher contains an Aqueous Film Forming Foam (AFFF). The foam made from nitrogen. When sprayed upon a flame the chemical foam spreads on the flame covered materials and liquids and forms a film on it which neutralizes the burning of the material. Since it is made of nitrogen the foam then cools the fires or materials on fire.

Since the types of fires the Foam Extinguishers may put out could happen anywhere, it is best to know how to use it effectively and not wield it in ignorance. Fires on solid materials must have the foam aimed at the base of the fire origin. A sweep from side to side spreads the foam and little by little cools the surroundings. If the fire has started on liquid surfaces, aim the foam at a vertical surface, in doing so the foam falls over the fire origin.

In special cases, the fire originates from inside a container i.e. a paint can. Unless you want singed hair or eyebrows, spray the foam at the inner edge of the container...cooling one side as the foam slips downward the inside of the container.

Please note that the possible containers that may catch fire are cans of paint, petrol drums etc. **Foam Extinguishers MUST NOT be used on electrical equipment or deep fat fryers.**



Class A

Ordinary
Combustible material



Class B

Flammable
Liquids



Class C

Flammable
Gases



Class D

Combustible
Metals

FIRE CLASSIFICATION



Class E

Electrical
Equipment



Class F

Cooking Oil or
Fat

REMEMBER SAFETY FIRST - GET OUT—STAY OUT!